

Transition House
Strategic Plan 2019-2023 Action Plans

Financial Sustainability

Complete 5-year operating budget scenario

Time line for completion:

- November 2019-January 2020

Action plans will be created if/when major renovation plan is approved

Positive Partnerships

Identify policies that could be revised to be clearer/more easily understood.

Time line for completion:

-Financial policies to be reviewed in 2020

-HR policies to be reviewed in 2021

-Operational policies to be reviewed in 2022

Update and test website

Time line for completion and documents to post:

-Mission, vision values statement

-Strategic plan

-Action Plans

-Updated agency description and intake/rules package

-Audited Financial statement

-Privacy Policy

To be completed in 2019 and tested by clients/staff/board and other agencies.

(We are deferring discussions with potential partners until the Ministry of Health is clearer about the status of the LHINS.)

Quality Services for Residents

Review OPOC scores annually and take action on any score lower than 2.5

Timeline for completion:

-On-going

Develop a protocol to respond to lower scores

-validate the concerns

-devise an improvement

-report to the Board at the bi-annual OPOC reporting

Review Integrated Community Care Standards annually to ensure compliance.

Timeline for completion:

-On-going

Sustainable Leadership

Canvas existing Board members to see what their intentions are regarding future service on the Board

Timeline for completion: 2019

Canvas Executive Director to see what her intentions are regarding retirement

Timeline for completion:

-2019

Update succession plan

Timeline for completion:

-2020

