

Transition House Strategic Plan 2019 – 2024

Our Vision

Is a community where individuals with addictions are empowered to fulfill their greatest potential;

Our Mission

Is to be a supportive, innovative and transparent organization that places our clients at the centre of everything we do. We ensure this through advancing our clients to the most appropriate next step in their healing journey with expert care, compassion and adaptability. .

Values

Reflecting the diverse community we serve
Adapting to our ever changing external environment
Seeking out innovative approaches to addiction management
Committing to fiscal responsibility
Incorporating and sharing best practices
Always providing a welcoming open door

Strategic Goals

Financial Sustainability

- complete 5 year operating budget scenario to guide our decision making
- develop appropriate action steps if major renovation plan is approved

Positive Partnerships

- Ensure Transition House's model and policies are clear, easily understandable and accessible to partners and potential partners.
- Update website to include easy access to key documents.

Quality Services for Residents

- Quality improvement in Ontario Perception of Care scores (regularly review and take remediate action)
- Ensure compliance with Integrated Community Care standards

Sustainable Leadership

- Actively look for potential candidates for the Board of Directors
- Develop transition plan for replacement of senior leadership